

Integrated Care and Wellbeing Scrutiny Panel

7 November 2019

Commenced: 6.00pm

Terminated: 7.50pm

Present: Councillors T Smith (Chair), S Homer (Deputy Chair), Affleck, Alam, Cooper, Jackson, Martin, Owen, Patrick.

Apologies for absence: Councillors Boyle, Drennan, Gosling, Welsh.

23. MINUTES

The minutes of the meeting of the Integrated Care and Wellbeing Scrutiny Panel held on 12 September 2019 were approved as a correct record.

24. PEER REVIEW OF DOMESTIC ABUSE

The Panel welcomed James Mallion, Consultant in Public Health, to provide feedback from a recent peer review of domestic abuse in Tameside.

It was reported that domestic abuse cases in Tameside remain relatively stable, however the proportion of high and medium cases has increased along with repeat referrals to Bridges, the locally commissioned support service. It was also noted that there has been a reduction in reporting from BME communities, LGBT and disabled groups, which may present issues associated with under-reporting rather than improvements.

The Panel heard that a peer review of local services was carried out between 22 and 25 July 2019 and included a range of telephone and face-to-face interviews. A number of identified strengths were discussed in relation good practice around victim support, local campaigns with high visibility and outreach services. The primary aim of the review was to focus on local strengths, challenges, gaps and recommendations.

A new strategy will be developed around a 20 year generational approach to prevent domestic abuse. Recent work has highlighted four key priorities:

- Preventing domestic abuse
- Continuing to support victims and survivors
- Holding perpetrators to account
- Support a coordinated community response

Next steps include a longer-term vision, making a case for investment, addressing current gaps and moving to a coordinated community response. This work will require the strengths, knowledge and support of a wider partnership that includes stakeholders such as the Council, health commissioners/providers, social landlords, schools and the Police.

The Panel asked about the support mechanisms and systems currently in place to prevent domestic abuse and work that is needed to improve outcome for residents.

Mr Mallion advised that a range of coordinated support and preventative methods are in place and includes work undertaken to embed early identification and identify common themes for domestic abuse in Tameside. Gaps have been identified in specialist services, with a need to improve connections and address issues such as under-reporting and areas of support that needs to be more person-centred.

Resolved: That Mr Mallion be thanked for attending the meeting.

25. PERFORMANCE MONITORING

Paul Radcliffe, Policy and Strategy Lead, presented the Corporate Plan Performance Scorecard. It was confirmed that the Scrutiny Panel will receive the performance update on a quarterly basis. The range of information and data can therefore be used to inform future work priorities and to develop work programmes, where appropriate.

Panel members discussed the importance of receiving the performance scorecard in its entirety in order to review individual outcomes as well as those areas that can be closely linked to the panel's remit.

26. RESPONSE TO VCSE IN GREATER MANCHESTER – THE NEXT 10 YEARS

The Chair presented the formal response letter of the panel submitted to the consultation on VCSE in Greater Manchester – The Next 10 Years, on 30 September 2019.

27. GREATER MANCHESTER SCRUTINY

The Chair advised members that a standing item will be added to all future meetings. This will provide an opportunity for a verbal update to be provided by the members that attend Greater Manchester Combined Authority Scrutiny Committees.

28. LOCAL GOVERNMENT AND SOCIAL CARE OMBUDSMAN

The Local Government and Social Care Ombudsman (LGSCO) is the final stage for complaints about councils and other organisations responsible for the provision of public services. In addition to current methods used to inform scrutiny work priorities, a consistent and responsive approach is needed to frequently review LGSCO reports and recommendations.

The attention of scrutiny will concentrate primarily on shared learning detailed within the focus reports and key questions for good practice. The focus reports highlight subjects or systemic issues arising from LGSCO case work. The reports draw on learning from complaints and make recommendations on good practice to help other authorities and care providers to review internal process and address areas where improvements can be made.

It remains important that the subject matter is appropriate, proportionate and that scrutiny can add value. The shared learning will allow scrutiny to seek assurances that improvement opportunities are noted and acted upon at a local level.

Decisions will be reviewed on a monthly basis, with the Chair making a judgement on which reports are shared with services to review and respond accordingly. This work will remain flexible and responsive by taking place outside of the formal meetings with information and responses circulated to all panel members by email. Formal responses will be tabled at the next available panel meeting for discussion.

Panel members reviewed a focus report titled *Not going to plan? - Education, Health and Care plans two years on*, published in October 2019. The focus report has been shared with the Council's Education Service to review the information and learning identified by the Ombudsman.

Resolved: The Panel to receive a service response to the LGSCO focus report at the meeting on 9 January 2020.

29. CHAIR'S UPDATE

The Chair advised that members of the working group will attend a foster carer support group meeting on 12 November 2019. The views and experiences of foster carers will be captured to inform future recommendations. A report to conclude the review of Recruitment and Retention of Foster Carers in Tameside will be table at the next panel meeting on 9 January 2020.

It was reported that the next meeting of the Children's Working Group will take place on 16 January 2020 to continue a review of Children's Mental Health and Wellbeing Services.

30. DATE OF NEXT MEETING

To note that the next meeting of the Integrated Care and Wellbeing Scrutiny Panel will take place on Thursday 9 January 2020.

31. URGENT ITEMS

The Chair reported that there were no urgent items for consideration at this meeting.

CHAIR